



ROOF RACKS | BICYCLE CARRIERS | TIE DOWNS

P.O.Box 14534
KENWYN, 7790
SOUTH AFRICA.
021 797 6559;
021 797 6418
info@holdfast.co.za
www.holdfast.co.za

DATE

CONTACT DETAILS

FULL NAME		TEL/CELL	
PROVINCE		EMAIL	

PURCHASE DETAILS

PRODUCT PURCHASED			
PURCHASE DATE			
STORE AT WHICH PRODUCT WAS PURCHASED			
PRODUCT FITTED BY (PLEASE TICK)			
STORE	<input type="checkbox"/>	PRIVATE	<input type="checkbox"/>

COMPLAINT DETAILS (PLEASE NOTE IF IT IS A ROOF RACK ISSUE, KINDLY ADVISE VEHICLE MAKE AND MODEL)

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REQUIRED ACTION (PLEASE TICK)

REFUND*	<input type="checkbox"/>	REPAIR	<input type="checkbox"/>	REPLACE	<input type="checkbox"/>
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*Please note that should a refund be required, it should be claimed from the retailer in question and we will then credit the retailer's account accordingly.

ATTACH DOCUMENTS (DO NOT FORGET TO ATTACH ALL NECESSARY DOCUMENTS & IMAGES)

<ul style="list-style-type: none">• Images of all damage• Proof of purchase
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